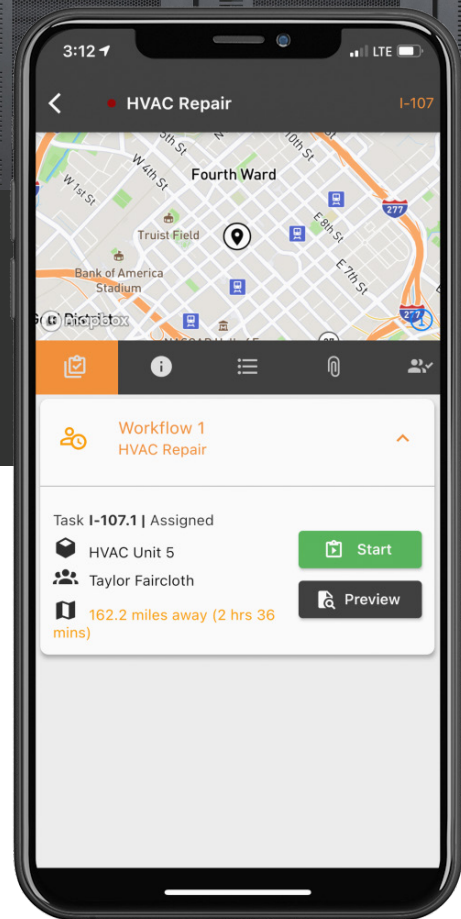# CHEKhub
Clarity. Precision. Efficiency.

THE DATA CENTER OPERATIONS MANAGEMENT PLATFORM

Overcome critical industry challenges with a centralized and real-time solution to manage, scale, and empower your most valuable resource - the people. Give your frontline teams the tools to execute with precision, no matter the skill level. Enhance clarity with your customers by providing a single source of real-time operations activity. With Chekhub, combine and centralize your asset management & maintenance, workforce management, digital checklists, training, ticketing, dispatch and scheduling all in one easy-to-use platform.

To gain performance metrics and operational success, Chekhub connects all aspects of your operations by allowing you to communicate the essentials every time:

1. **Who –** Assign the right person, team, or vendor based on qualifications and location.
2. **What –** Provide a digital checklist for the technician to follow step by step per ticket.
3. **Where –** Attach the specific asset which includes the location for GPS directions.
4. **When –** Set the due date and time frame, or even a recurring schedule.

OPTIMIZE YOUR OPERATIONS WITH CHEKHUB:

- Reduce human error & facility downtime
- Collaborate with stakeholders in a single platform
- Real-time visibility of work progress
- Increase clarity around scope of work
- Standardize processes and procedures
- Train and Upskill with In-the-Job Training™ (IJT)

120+
Data Centers Globally on Chekhub

15,000+
Tickets completed Per Month

30,000+
Total Assets on Chekhub

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CLARITY

ASSET & MAINTENANCE MANAGEMENT

- Create configurable templates of asset attributes.
- Gain full lifecycle management of all assets with CMMS functionality.
- Set notifications and reports on missed or overdue maintenance.

CUSTOMER ENGAGEMENT & ALIGNMENT

- Provide real-time dashboard for customer visibility.
- Ensuring alignment from scope to job completion.
- Collaborate with customers when creating procedures.

PRECISION

DIGITAL MOPS, SOPS, & PROCEDURES

- Techs can interact & complete each step via mobile app.
- Add alerts and controls to ensure successful completion.
- Create configurable checklists for precise instruction.

TRAINING & QUALIFICATIONS MANAGEMENT

- Add instruction videos & images for In-the-Job Training™ (IJT).
- Ensure work is dispatched to properly qualified technicians.
- Add qualifications per employee and vendor.

EFFICIENCY

TICKETING, ROUNDS & PM SCHEDULING

- Multi-level approval workflow for work order assignment and completion.
- Track all events and SLA's against assets, technicians, customers, and locations.
- Automate operator rounds & PM schedules and include alerts on critical reads or missed events.

WORKFORCE MANAGEMENT & PERFORMANCE

- Manage internal, vendor, and subcontractor teams.
- Log & track performance by individual, team, or vendor.
- Use performance data to improve processes and procedures.

CLARITY.   PRECISION.   EFFICIENCY.

EMPOWER YOUR FRONTLINE TEAMS WITH FOOLPROOF SOLUTIONS **NO MATTER THE SKILL LEVEL.**

LEARN MORE